

Ageing Well in Daventry District 2017 - 2021 Quarter 1 Update July 2019

Strategic aim 1: Improving access to transport and services

What is currently being done?

- DDC Business team in ongoing discussions with Northamptonshire County Council (NCC) about potential transport solutions for growth areas
- DDC's recently adopted Rural Transport and Economic Strategy 2015 - 2020 and Action Plan
- NCC already operate Street Doctor scheme for repairs to roads and pavements.
- Parish Councils encouraged to develop Parish Plans to improve local service provision.
- Sufficient and safe parking spaces is a feature of the evolving Daventry Masterplan and Town Centre Vision
- Local planning guidance provides minimum criteria for disabled parking
- DDC supports Daventry Area Community Transport (DACT) via continued revenue and capital grants to provide community transport and shop mobility
- NCC County Connect bus service
- DDC Services are now available on-line through the website self-serve platform
- Community Car sharing schemes E.g The Braunston Car Scheme, DACT Travel Club

What else could be done?	By whom?	By when?	Resources	Risks	Status	Comments/Update
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1.1 DDC to investigate new and emerging sources of funding for community schemes and promote these regularly	DDC Community Development Co-ordinator	Ongoing	Officer time	Economic downturn means more groups competing for smaller available sums.	G	<p>Katie Arnold Community Development Co-ordinator - Ongoing sourcing and promotion of grants, advising DDF of any new and appropriate community funding streams.</p> <p>DDC established an on-line community lottery for Daventry District in 2018. DDF have sign up to the scheme and are raising funds from ticket sales. £172 has been raised over its first year for DDF.</p> <p>The Good Neighbour Schemes now have a direct link in with DACT Travel Clubs and Happy @ Home scheme. DDC has also been able to allocate £15k from second homes funding to enable Good Neighbour Schemes to set up in their first year. 4 schemes approved in Crick, Moulton, Welton and Byfield.</p> <p>One Off Community Events that have been supported in 19/20: Daventry Townswomen's guild £500</p> <p>Community Project Awards: DACT - Mini bus driver training</p> <p>Local Lotto Awards: DDF £750 towards Armed Forces Day</p>

1.2 Increased DDC services available online for residents to self-serve and the provision of services offline continue to be made available	DDC Customer Services and IT	Ongoing	Officer time	Broadband capacity across all rural areas	G	DDC has developed a road map to integrate services into the website and through the one-stop-shop to enable residents to self-serve and have improved access to council services. Revenues and Benefits have also added online account information, together with online discount forms. Interactive mapping has been improved and made easier to use, together with Planning information continuing to be available. General development is ongoing - no major projects but keep working on bringing processes online or improving the existing processes as of December 2018.
1.3 Rural Community Transport for social activities to be promoted, encouraged and developed further	DDC Community Projects Officer/Partnerships & Policy Officer	Ongoing	Officer time	Volunteer capacity	G	Feedback from the Ageing Well Consultation carried out determines a need for Community Transport for social activities, DDC to investigate DACT and other local rural community car schemes. DDC is working in partnership with Northants Acre to establish and set up Good Neighbour Schemes throughout the district, within this remit existing community transport and car sharing schemes are being promoted, i.e. DACT. With the help of local volunteers new schemes are being encouraged and developed further. The Good Neighbour Schemes now have a direct link in with DACT Travel Clubs and Happy @ Home scheme.
1.4 Awareness and promotion of welfare advice/groups and activities	DDC Community Projects Officer/Partnerships & Policy Officer	Ongoing	Officer time	Access to online services, broadband rural issues	G	Feedback from the Ageing Well Consultation carried out determines a need for further awareness of existing local activities and service provision. DDC is working in partnership with Northants Acre to establish and set up Good Neighbour Schemes throughout the district, 4 schemes approved in Crick, Moulton, Welton and Byfield. The Good Neighbour Schemes now have a direct link in with DACT Travel Clubs and Happy @ Home scheme.

Strategic aim 2: Ensuring that people can continue to learn and live healthy, active and interesting lifestyles

What is currently being done?

- DDC and its sport and leisure provider Everyone Active promote and deliver a range of activities for older people including health walks, swimming, cycling, intergenerational events
- The NHS promotes a variety of healthy lifestyle schemes
- NCC's Adult Learning Service continues to consult with DDF on current provision of local courses
- Some local schools open up computer rooms for community use
- Promoting opportunities for older people to contribute to the community as volunteers
- Supporting local community groups and initiatives i.e. DACT Days Out, lunch clubs, WI
- Promoting and supporting Age UK services
- Continuous liaison with 50+ Network to promote DDF information and events
- To continue signposting DVC volunteering schemes such as Happy at Homes and Time Bank

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2.1 DDC and DDF continuing to work together to identify and provide more outgoing activities including the promotion of healthy living	DDC and DDF	Annual	Officer time, small fee for venues and speakers/taster sessions	Negligible	G	DDF and leisure centre events still ongoing, ie, health walks, forum meetings and informative speakers, tea dances, armchair exercises for all abilities. Northamptonshire Healthwatch provide DDC/DDF with regular updates. First for Wellbeing attend DDF public forum events including OTAGO exercise demonstrations. Partnership working with Northamptonshire Sport for a potential project to set up regular physical activity sessions at Daventry Community Centre for the over 50's.
2.2 DDC to further promote various local activities and schemes provided by local organisations including development of rural health walk schemes	SLM sport development team	Ongoing	Officer time	No volunteers to lead walks coming forward	G	Promoting DLC's ongoing health walks. Promoting DACT away days and trips through DDF, continue to be updated from Daventry U3A regarding events/talks (launched in April 2015) To look into partnership working with DLC and Octavian Droobars for a pilot health walk at Borough Hill. Daventry & District Heart Support Group send updates of local rural walks.
2.3 Encourage more schools and libraries to open up computer areas/rooms for older people's learning - young people to help train older people	DDC and DDF	Ongoing	Access to School computer rooms	Some schools may not have capacity to provide training - some schools may not be willing/able to 'open doors'.	G	Ongoing and will continue to promote free training at library, Community Centres, Key business skills and through Futures Housing sheltered complexes.
2.4 DDF to continue supporting DVC volunteering schemes such as Timebank/Clean & Green/BBO/Happy at Home/New Street Café projects	DDC/DDF/DVC	Ongoing	DVC	Capacity of DVC & partners to administer scheme	G	Grant funding for the Time bank Scheme finished in December 2016. The scheme is currently being run in reduced capacity (80 members) by Time Bank volunteers with un-funded support from Daventry Volunteer Centre - supports socially isolated, mental health issues, those on low incomes. Clean & Green funded 5 hours per week until Feb 2020 supporting people with mental health issues, long term unemployed, learning disabilities, other extra support needs. BBO (Working Progress) funded 13 hours until July 2021 - helping people on their journey into paid work through tailored 1-1 support. Happy at Home Lottery funded until May 2021- supporting isolated elderly people: social isolation (1-1 befriending) and social activities and events New Street Café project funding (Cummins) ceased September 2018. Volunteers are trained and supported by DVC (not currently funded). Older people's Café week day mornings, community lunches for 40 people twice a month, activities, information and events.

Strategic aim 3: Helping people to remain independent in their own homes

What is currently being done?

- DDC works with Parish Councils to identify exception sites for affordable housing in rural locations carried out by DDC's Local Strategy Service. The need for these sites is determined by information collated from the housing needs surveys
- DDC's Housing Portfolio Holder chairs the Affordable Housing Panel which meets quarterly and is attended by DDC Members and Registered Providers working on developments in the area
- Building Regulations require community facilities to be accessible for the less able
- Care & Repair manages adaptation works and assesses homes for Disabled Facilities Grants, Home Repairs Assistance Grants and maintains a hardship fund
- DDC promotes fuel efficiency to reduce fuel poverty and provides a community energy switch program to reduce costs
- The West Northants Joint Core Strategy was adopted in December 2014 and contains Policy H1 on housing density, mix and type of dwellings
- DDC has adopted a Supplementary Planning document on Affordable Housing (December 2012). This document will be replaced by the Housing Supplementary Planning Document which contains policies on affordable housing and Specialist Provision including bungalows
- Strategic Housing Plan (2014-2019) contains DDC's Housing Strategy, Homelessness Strategy and Empty Homes Strategy. Contains action on how DDC will respond to the needs of the ageing population
- Housing needs surveys capture information on the need of local residents in regard to housing. This is irrespective of the tenure required
- DDC's Housing Allocations Scheme prioritises tenants in social housing who are freeing up larger accommodation to downsize or move into accommodation suitable for older people
- Assist communities preparing Neighbourhood Plans to help deliver housing to meet need locally
- DDC working to ensure delivery of the housing requirements in the Joint Core Strategy (Policy S3)
- Promote voluntary sector services that enable people to live at home longer, e.g. the 'Happy at Homes Partnership' project, which supports older and vulnerable people, managed by Daventry Volunteer Centre (DVC)

3.1 DDC Housing SPD to contain a policy on Lifetime homes	DDC Local Strategy	Ongoing	Officer time	Negligible	G	Policy Ho12 - Lifetime Homes included in the Housing Supplementary Document. This will be replaced by policies within the Settlements and Countryside Local Plan Part 2 once adopted. Plan was submitted to Planning Inspectorate on behalf of the Secretary of State on 19th December, examination hearing sessions took place in June. Expect to hear about next steps by end of July.
3.2 Build closer working relationships with NCC and First for Wellbeing as a social care authority to mutually understand the needs of this part of the community, and evidencing effectiveness of such measures to be mutually beneficial	DDC Local Strategy	Ongoing	Officer time	Negligible	G	Ongoing meetings with NCC especially around the Housing Needs Project. No further update for Quarter 4 March 2019.
3.3 Promote the development of housing including housing with care which meets the needs and aspirations of older people	DDC Local Strategy	Ongoing	Officer time	Negligible	G	Policy Ho13 Specialist Provision included in the Housing Supplementary Planning Document and will be further strengthened on adoption of the Settlements and Countryside Local Plan Part 2. Plan was submitted to Planning Inspectorate on behalf of the Secretary of State on 19th December, examination hearing sessions took place in June. Expect to hear about next steps by end of July.

3.4 Explore opportunities to include housing for older people in schemes promoted by the Council or on its own land	DDC Local Strategy	Ongoing	Officer time	Economic downturn may give cause for reducing figure	G	Stakeholder event was held in Nov18. Next stage to be planned is to identify Councils own land and take to working group. Not yet confirmed when this is likely. Continued liaison with DC to establish large sites and any applications relevant to social care in order to inform NCC.
3.5 DDC to make full usage of grants for adaptations to homes	DDC Housing Options	Annual	Officer time	Negligible	G	This is a demand-led service and demand continues to increase due to greater awareness of the service and grants available. For quarter 1, 23 Disabled Facilities Grants have been completed at a cost of £138k. 6 Home Repairs Assistance grants have been completed at a cost of £25k. Total spent on completed works for both grants for quarter 1 is £163k. There are currently just under 200 live cases. In light of projected demographic changes, demand is expected to increase in the coming years. There is no waiting list so client referrals are all dealt with on receipt.
3.6 Affordable housing for older community/care home village	DDC Housing Options	Ongoing	Officer time	Economic downturn may give cause for reducing figure	G	No further update.
3.7 Conservation regulations to be investigated by DDC proposing to adopt a policy that "changes to adapt a house for elderly/disabled people should be considered of sufficient public interest to outweigh any "minor damage" to listed buildings	DDC Planning	Ongoing	Officer time	Negligible	G	If adaptations are required to listed buildings to enable occupants to continue living in them careful thought should be given to the significance of the building at an early stage to ensure that features of special architectural or historic interest are identified and any potential conflict with them avoided. If adaptations are sensitively designed then the majority of minor changes should be capable of being accommodated without harm to the heritage interest of the building. No formal cases for listed building consent but several calls and 2 site visits to discuss adaptations such as using downstairs living rooms as bedrooms and installing accessible downstairs bathrooms. Anticipate RB spent 3 hours on site and 1.5 hours in calls/emails.

Strategic aim 4: Ensuring safe communities

What is currently being done?

- The Daventry District and South Northamptonshire Community Safety Partnership is working in partnership with other agencies to create an even safer environment and take action to tackle crime and disorder within the district
- The Partnership runs a number of joint action groups where agencies work in partnership to tackle problem areas and individuals
- The Community Safety Partnership holds surgeries and events to educate and inform residents about the extent of crime and the likelihood of becoming a victim
- We are connecting with businesses in the rural parts of Daventry District and South Northamptonshire via our Rural Forum
- Planning applications are referred to the Police Crime Prevention Design Advisor to assist in designing out opportunities to commit crime in the built environment
- Encouraging people to go out and socialise by providing and promoting suitable activities
- Encouraging intergenerational socialising, working in partnership with schools and youth organisations
- Existing provision for the District includes sponsored PCSOs dedicated to an area: Police are continuing to seek further recruitment within this area

What else could be done?	By whom?	By when?	Resources	Risks	Status (R A G)	Comments/Update
4.1 DDC and DDF to continue partnership and developing of intergenerational projects to combat mutual fears and distrust between the generations	DDC/DDF local schools/Police/ Youth clubs	Annual	Officer time Venue hire and professional fees set aside	Gathering enough people to engage with project	G	Existing and forthcoming projects: DDF public forum events, Daventry Arts Festival, Daventry Family Cinema Day, MOP Fair, Wicked Wednesday summer activities sessions, Sportfest/Womens Tour events. Working with the Community Partnership Scheme the DDF Christmas Campaign 2018 was very successful and donations were distributed to Women's Aid and Northamptonshire Domestic Abuse Service. Continue to work with current partners for 2019.
4.2 DDC and partners to continually provide activities and events to promote sustained safe and active lifestyles and promote crime prevention awareness	DDC/DDF/SLM	Ongoing	Officer & Volunteer time, Venue Hire/Country Park	Risk of injury due to increased levels of physical activity	G	Promoting regular Health Walks, over 60's discounted swimming, over 60's discounted gym memberships and exercise classes, Christmas Tea Dance, DDF Public Forum Events, Daventry Family Cinema Day. Daventry Arts Festival, St Georges Day Parade, Heritage Open Days, Remembrance Sunday Parade, Sportfest/Womens Tour events. Continuous link in to NCC Falls Prevention Framework. Promotion of the Young Citizens Scheme and cross team working partnership with the Community Safety Partnership. Continue to work with current partners for 2019.

Strategic aim 5: Reducing the impact of social isolation and loneliness

What is currently being done?

- DDC officers conducting a desktop exercise, resident surveys and participatory appraisal workshops aimed to identify scale/extent of social isolation and loneliness
- Understanding the impact on all residents physically, emotionally and supporting those in a carers role
- Identifying and signposting local services/initiatives/community groups throughout the district
- Making recommendations from project consultation aiming to reach out to the most isolated and vulnerable older residents within the district and to help identify and breakdown barriers that cause such distress

- Using data and information findings to influence health and social care commissioners
- Continuing dialogue with DDF and older people in general to identify needs and develop new services or promote existing services
- Working with partners including local parish councils, the Local Strategic Partnership and The Daventry & District Forum, Care & Repair and local voluntary organisations to implement specified schemes

What else could be done?	By whom?	By when?	Resources	Risks	Status	Comments/Update
5.1 Continue to identify scale/extent of social isolation and loneliness	DDC Community Projects Officer/Partnerships & Policy Officer	Ongoing	Officer time	Negligible	G	DDC & LSP to continue with research and to seek best practice to reduce the impact of social isolation and loneliness. DDC is working in partnership with Northants Acre to establish and set up Good Neighbour Schemes throughout the district, DDC is working in partnership with Northants Acre to establish and set up Good Neighbour Schemes throughout the district, 4 schemes approved in Crick, Moulton, Welton and Byfield. The Good Neighbour Schemes now have a direct link in with DACT Travel Clubs and Happy @ Home scheme.

5.2 DDC, LSP and DDF to work with partners and local voluntary organisations to implement community led initiatives and specified schemes	DDC Community Projects Officer/Partnerships & Policy Officer	Ongoing	Officer time	Initial set up and long term sustainability	G	Analysis of Ageing Well Consultation carried out in June 2016 sought to implement community led initiatives and potential schemes to be actioned accordingly with solutions coming from the volunteering sector. DDC is working in partnership with Northants Acre to establish and set up Good Neighbour Schemes throughout the district, 4 schemes approved in Crick, Moulton, Welton and Byfield. The Good Neighbour Schemes now have a direct link in with DACT Travel Clubs and Happy @ Home scheme.
5.3 Provision of gardening services and home help to be encouraged and developed further	DDC Community Projects Officer/Partnerships & Policy Officer	Ongoing	Officer time	Long term sustainability	G	DDC & LSP to investigate alternative sources for service provision for gardening services and home help initiatives. DDC is working in partnership with Northants Acre to establish and set up Good Neighbour Schemes throughout the district. The Clean & Green is an environmental pilot project offering supported volunteering opportunities.
5.4 Rural Community Transport for social activities to be promoted, encouraged and developed further	DDC Community Projects Officer/Partnerships & Policy Officer	Ongoing	Officer time	Long term sustainability	G	DDC & LSP to investigate current and alternative sources for service provision of community car share schemes. DDC is working in partnership with Northants Acre to establish and set up Good Neighbour Schemes throughout the district. Promotion of existing schemes i.e. DACT through the DDF platform. The Good Neighbour Schemes now have a direct link in with DACT Travel Clubs and Happy @ Home scheme and continue to be promoted through Good Neighbours.
5.5 Awareness and promotion of existing welfare advice/groups and activities	DDC Community Projects Officer/Partnerships & Policy Officer	Ongoing	Officer time	Long term sustainability	G	DDC & LSP to support and promote DDC's Debt and Liason welfare advice and other local community groups and activities throughout the district, including Citizens Advice Daventry and District. Representation at DDF public forum events including Help to Claim advisor Citizens Advice Daventry and District, Deafconnect, Everyone Active, First for Wellbeing, Futures Housing Group Telecare, Happy @ Home, Healthwatch Northamptonshire, Daventry MIND, Northamptonshire Healthcare NHS Foundation Trust, PensionWise, Co-op Estate Planning. Pension Wise now have an appointment presence at the DDC offices every Thursday.

Strategic aim 6: Providing an effective information flow of services and benefits through supporting and maintaining DDF

What is currently being done?

- DDC continues to support information and advice organisations (e.g. Advice Daventry) via continued revenue grants
- DDC supports DDF with officer time, accommodation and media/marketing services
- DDF continues to liaise with the Northants 50+ Network and other agencies providing useful information to older people on issues that are important through all formats, quarterly public forum events, quarterly newsletter to over 700 members, and the DDF web page
- All DDF publicity materials undergo a 'plain English' check by the Council's Communications service
- DDF is supported by DDC and is consulted by a variety of service providers when reviewing/developing services and strategies
- DDC and NCC both have an older persons champion at Member level
- DDC and DDF continues to work together in partnership with local community and voluntary groups to promote and share services in events held at Daventry Community Café
- DDC and DDF continues to share information to DWP Local Services Guide

What else could be done?	By whom?	By when?	Resources	Risks	Status (R A G)	Comments/Update
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6.1 DDC and DDF to continue to sign post & disseminate information to older people throughout the district through all media platforms including DDF's quarterly forum meetings, newsletters and webpage	DDC/DDF	Ongoing	Officer & Committee time	Risk of not having enough committee members & volunteers to put on free informative events, produce quarterly newsletters and updating webpage	G	DDC & DDF continue to maintain the dedicated web page with regular updates and development to provide valuable signposting to all statutory bodies, local organisations/groups promoting forthcoming events/activities etc. Sustaining a voice for older people living within the district for 2019. Information on forthcoming DDF public forum events and committee meetings. Everyone Active Health Walks leaflet, regular contacts and articles updated monthly. DDF continue to promote membership leaflet launched in 2017 to gain extra membership throughout the district, currently have 800 members. New smart meter project with DDC and NEA to link in with DDF to provide information to members. DDF will also be linking in with the LSP Housing Needs Project. Continue to work with partners and organisations through 2019. Strong links with NCC Falls Prevention framework.
6.2 DDC to support the development of DDF's social media presence	DDC/DDF	Ongoing	Officer time	Negligible	G	DDF will review the need for a social media presence. DDC to continue promotion of DDF events and activities through the communication and marketing team's Love Daventry platform with updates and provision of valuable signposting to all statutory bodies, local organisations and groups.
6.3 To continue supporting and promoting existing awards schemes locally and nationally that recognise achievements of individuals/groups working with and for older people	DDC/DDF	Ongoing	Officer time	Negligible if 'piggy-backing' onto existing awards schemes	G	DDF & DDC to promote existing award schemes locally and nationally electronically and through the DDF newsletter, such as Northamptonshire's Heart of the Community Awards.
6.4 To promote DDF further in the Daventry district rural areas	DDC/DDF	Ongoing	Officer time	Negligible	G	DDC and DDF extending public forum events in the rural areas of the district; Moulton Falls Prevention and Woodford Halse public forum events. Well for Life Roadshows in Ravensthorpe, Everdon and Moulton of which funding from Futures Housing was received by DDF to help in accommodating the partnership working with Northants ACRE and First for Wellbeing. DDF applied for Tesco's Bag for life grant funding scheme and was successful in securing £1,500 which will help in arranging a future rural event.

Strategic aim 7: Educating, preventing and increasing awareness of all mental health issues and understanding how conditions such as Dementia affect people's lives

What is currently being done?

- Increasing independent and supported living options for older people with mental health problems
- DDF continues to provide information, advocacy services and signposts older residents to preventive activities, networks, and encouraging them to take advantage of these
- DDC is a Dementia Friendly Organisation and staff are given the opportunity to become Dementia Friends

What else could be done?	By whom?	By when?	Resources	Risks	Status (R A G)	Comments/Update
7.1 To promote positive mental health	DDC/DDF	Ongoing	Officer & Committee time	Negligible	G	To promote and support local mental health organisations where possible through DDC and DDF platforms, this is still being utilised with promotion of Daventry MIND and The Daventry & District Memory Café. Cross team partnership working with the Annual memory walk at Daventry Country Park 2017 and 2018 seen DDC staff take part, with potential public taking part in future walks. Promotion of Learn2b free courses to improve and promote positive Mental Health and Wellbeing. Continue to work with partners and organisations through 2019.

7.2 Education and prevention agenda that's relevant to all mental health issues	DDC/DDF	Ongoing	Officer time	Negligible	G	To support and promote information from local mental health organisations in the education and prevention of all mental health issues. DDC is working in partnership with Northants Acre to establish and set up Good Neighbour Schemes throughout the district, linking in with MIND to encourage further local peer support groups. Continue to work with partners and organisations through 2019.
7.3 Working towards the district becoming a dementia-friendly community and partnership working with local businesses to encourage further social inclusion	DDC	Ongoing	Officer time	Negligible	G	Following on from DDC becoming Dementia Friendly and providing staff with the opportunity to become Dementia Friends, this now sits within the Wellbeing Workforce Charter team who will look into the roll out of creating Dementia Friendly Communities to staff and local businesses and community groups in the future.