

## Ageing Well in Daventry District 2017 - 2021 Quarter 4 Update

Strategic aim 1: Improving access to transport and services						
<p><b>What is currently being done?</b></p> <ul style="list-style-type: none"> <li>• DDC Business team in ongoing discussions with Northamptonshire County Council (NCC) about potential transport solutions for growth areas</li> <li>• DDC's recently adopted Rural Transport and Economic Strategy 2015 - 2020 and Action Plan</li> <li>• NCC already operate Street Doctor scheme for repairs to roads and pavements.</li> <li>• Parish Councils encouraged to develop Parish Plans to improve local service provision.</li> <li>• Sufficient and safe parking spaces is a feature of the evolving Daventry Masterplan and Town Centre Vision</li> <li>• Local planning guidance provides minimum criteria for disabled parking</li> <li>• DDC supports Daventry Area Community Transport (DACT) via continued revenue and capital grants to provide community transport and shop mobility</li> <li>• NCC County Connect bus service</li> <li>• DDC Services are now available on-line through the website self-serve platform</li> <li>• Community Car sharing schemes E.g The Braunston Car Scheme, DACT Travel Club</li> </ul>						
What else could be done?	By whom?	By when?	Resources	Risks	Status (R A G)	Comments/Update
1.1 DDC to investigate new and emerging sources of funding for community schemes and promote these regularly	DDC Community Development Co-ordinator	Ongoing	Officer time	Economic downturn means more groups competing for smaller available sums.	G	<p>Tim Cantwell Community Development Co-ordinator - ongoing sourcing and promotion of grants, advising DDF of any new and appropriate community funding streams. DDC will establish an on-line community lottery for Daventry District in 2018. DDF will be able to sign up to the scheme and raise funds because when their members and supporters buy a ticket, they can allocate a portion of the ticket price to DDF. New in year revenue funding of £30k was approved and has been awarded to community groups to continue providing services.</p> <p>The Council has approved to increase revenue funding for the next three years from £80k to £150k per year. Update for Quarter 4, community lottery is now live, DDF has signed up and hope to receive a regular income. The Good Neighbour Schemes now have a direct link in with DACT Travel Clubs and Happy @ Home scheme. DDC has also been able to allocate £15k from second homes funding to enable Good Neighbour Schemes to set up in their first year.</p>
1.2 Increased DDC services available online for residents to self-serve and the provision of services offline continue to be made available	DDC Customer Services and IT	Ongoing	Officer time	Broadband capacity across all rural areas	G	<p>DDC has developed a road map to integrate services into the website and through the one-stop-shop to enable residents to self-serve and have improved access to council services. Revenues and Benefits have also added online account information, and interactive mapping has been improved and made easier to use, together with Planning information continuing to be available. General development is ongoing - no major projects but keep working on bringing processes online or improving the existing processes as of March 2018.</p>

1.3 Rural Community Transport for social activities to be promoted, encouraged and developed further	DDC Community Projects Officer/Partnerships & Policy Officer	Ongoing	Officer time	Volunteer capacity	G	Feedback from the Ageing Well Consultation carried out determines a need for Community Transport for social activities, DDC to investigate DACT and other local rural community car schemes. DDC is working in partnership with Northants Acre to establish and set up Good Neighbour Schemes throughout the district, within this remit existing community transport and car sharing schemes are being promoted, i.e. DACT. With the help of local volunteers new schemes are being encouraged and developed further. The Good Neighbour Schemes now have a direct link in with DACT Travel Clubs and Happy @ Home scheme.
1.4 Awareness and promotion of welfare advice/groups and activities	DDC Community Projects Officer/Partnerships & Policy Officer	Ongoing	Officer time	Access to online services, broadband rural issues	G	Feedback from the Ageing Well Consultation carried out determines a need for further awareness of existing local activities and service provision. DDC is working in partnership with Northants Acre to establish and set up Good Neighbour Schemes throughout the district, Moulton is the first scheme to be set up with funding from DDC, the Community Connector is based at the new community centre, and has set up a database for over 60's activities and support groups and set up a successful well attended weekly board game and cards event at the centre. Crick has become the second village to set up the scheme, currently in progress of setting up a committee. Update for quarter 4, Creaton, Futures Housing, and Kilsby have confirmed they will set up a scheme.

**Strategic aim 2: Ensuring that people can continue to learn and live healthy, active and interesting lifestyles**

**What is currently being done?**

- DDC and its sport and leisure provider Everyone Active promote and deliver a range of activities for older people including health walks, swimming, cycling, intergenerational events
- The NHS promotes a variety of healthy lifestyle schemes
- NCC's Adult Learning Service continues to consult with DDF on current provision of local courses
- Some local schools open up computer rooms for community use
- Promoting opportunities for older people to contribute to the community as volunteers
- Supporting local community groups and initiatives i.e. DACT Days Out, lunch clubs, WI
- Promoting and supporting Age UK services
- Continuous liaison with 50+ Network to promote DDF information and events
- To continue signposting DVC volunteering schemes such as Happy at Homes and Time Bank

What else could be done?	By whom?	By when?	Resources	Risks	Status (R A G)	Comments/Update
2.1 DDC and DDF continuing to work together to identify and provide more outgoing activities including the promotion of healthy living	DDC and DDF	Annual	Officer time, small fee for venues and speakers/taster sessions	Negligible	G	DDF and leisure centre events still ongoing, ie, health walks, forum meetings and informative speakers, tea dances, armchair exercises for all abilities, Tai Chi taster demonstrations. Northamptonshire Healthwatch provide DDC/DDF with regular updates. First for Wellbeing attend DDF public forum events including OTAGO exercise demonstrations.
2.2 DDC to further promote various local activities and schemes provided by local organisations including development of rural health walk schemes	SLM sport development team	Ongoing	Officer time	No volunteers to lead walks coming forward	G	Promoting DLC's ongoing health walks. Promoting DACT away days and trips through DDF, continue to be updated from Daventry U3A regarding events/talks (launched in April 2015) To look into partnership working with DLC and Octavian Droobars for a pilot health walk at Borough Hill.

2.3 Encourage more schools and libraries to open up computer areas/rooms for older people's learning - young people to help train older people	DDC and DDF	Ongoing	Access to School computer rooms	Some schools may not have capacity to provide training - some schools may not be willing/able to 'open doors'.	G	Ongoing and will continue to promote free training at library, Community Centres, Key business skills and through Futures Housing sheltered complexes.
2.4 DDF to continue supporting DVC volunteering schemes such as Timebank	DDC/DDF/DVC	Ongoing	DVC	Capacity of DVC & partners to administer scheme as has potential to become a full time job!	G	Grant funding for the Time bank Scheme finished in December 2016. The scheme is currently being run in a much reduced capacity by Time Bank volunteers, with un-funded support from Daventry Volunteer Centre. DVC have received £800 funding from the Empowering Councillors scheme towards running costs for the project (January 2018). No further update for quarter 4.

**Strategic aim 3: Helping people to remain independent in their own homes**

**What is currently being done?**

- DDC works with Parish Councils to identify exception sites for affordable housing in rural locations carried out by DDC's Local Strategy Service. The need for these sites is determined by information collated from the housing needs surveys
- DDC's Housing Portfolio Holder chairs the Affordable Housing Panel which meets quarterly and is attended by DDC Members and Registered Providers working on developments in the area
- Building Regulations require community facilities to be accessible for the less able
- Care & Repair manages adaptation works and assesses homes for Disabled Facilities Grants, Home Repairs Assistance Grants and maintains a hardship fund
- DDC promotes fuel efficiency to reduce fuel poverty and provides a community energy switch program to reduce costs
- The West Northants Joint Core Strategy was adopted in December 2014 and contains Policy H1 on housing density, mix and type of dwellings
- DDC has adopted a Supplementary Planning document on Affordable Housing (December 2012). This document will be replaced by the Housing Supplementary Planning Document which contains policies on affordable housing and Specialist Provision including bungalows
- Strategic Housing Plan (2014-2019) contains DDC's Housing Strategy, Homelessness Strategy and Empty Homes Strategy. Contains action on how DDC will respond to the needs of the ageing population
- Housing needs surveys capture information on the need of local residents in regard to housing. This is irrespective of the tenure required
- DDC's Housing Allocations Scheme prioritises tenants in social housing who are freeing up larger accommodation to downsize or move into accommodation suitable for older people
- Assist communities preparing Neighbourhood Plans to help deliver housing to meet need locally
- DDC working to ensure delivery of the housing requirements in the Joint Core Strategy (Policy S3)
- Promote voluntary sector services that enable people to live at home longer, e.g. the 'Happy at Homes Partnership' project, which supports older and vulnerable people, managed by Daventry Volunteer Centre (DVC)

What else could be done?	By whom?	By when?	Resources	Risks	Status (R A G)	Comments/Update
3.1 DDC Housing SPD to contain a policy on Lifetime homes	DDC Local Strategy	Ongoing	Officer time	Negligible	G	Policy Ho12 - Lifetime Homes, included in the Housing Supplementary Document. This will be replaced by policies within the Settlements and Countryside Local Plan Part 2 once adopted. No further update for Quarter 4.

3.2 Build closer working relationships with NCC and First for Wellbeing as a social care authority to mutually understand the needs of this part of the community, and evidencing effectiveness of such measures to be mutually beneficial	DDC Local Strategy	Ongoing	Officer time	Negligible	G	Ongoing meetings with NCC especially around the Housing Needs Project. No further update for Quarter 4.
3.3 Promote the development of housing including housing with care which meets the needs and aspirations of older people	DDC Local Strategy	Ongoing	Officer time	Negligible	G	Policy Ho13 Specialist Provision, included in the Housing Supplementary Planning Document and will be further strengthened on adoption of the Settlements and Countryside Local Plan Part 2 in 2018. No further update for Quarter 4.
3.4 Explore opportunities to include housing for older people in schemes promoted by the Council or on its own land	DDC Local Strategy	Ongoing	Officer time	Economic downturn may give cause for reducing figure	G	An Extra Care Scheme is being developed on the Council's land at Middlemore and at land off Welton Road in Daventry, both of which have had planning permission granted. There are also plans to include an Extra Care Scheme on Site 3.
3.5 DDC to make full usage of grants for adaptations to homes	DDC Housing Options	Annual	Officer time	Negligible	G	This is a demand-led service and demand continues to increase due to greater awareness of the service and grants available. For 17/18, 103 Disabled Facilities Grants have been completed at a cost of £694k, spending 113% of the budget. 21 Home Repairs Assistance grants have been completed at a cost of £75k, equivalent to 50% of the budget. Total spent on completed works for 17/18 is £769k. In light of projected demographic changes, demand is expected to increase in the coming years. There is no waiting list so client referrals are all dealt with on receipt. Performance in 17/18 has exceeded the previous years.
3.6 Affordable housing for older community/care home village	DDC Housing Options	Ongoing	Officer time	Economic downturn may give cause for reducing figure	G	To obtain update from DDC's Housing Options.

<p>3.7 Conservation regulations to be investigated by DDC proposing to adopt a policy that "changes to adapt a house for elderly/disabled people should be considered of sufficient public interest to outweigh any "minor damage" to listed buildings</p>	<p>DDC Planning</p>	<p>Ongoing</p>	<p>Officer time</p>	<p>Negligible</p>	<p>G</p>	<p>If adaptations are required to listed buildings to enable occupants to continue living in them careful thought should be given to the significance of the building at an early stage to ensure that features of special architectural or historic interest are identified and any potential conflict with them avoided. If adaptations are sensitively designed then the majority of minor changes should be capable of being accommodated without harm to the heritage interest of the building. No further update for Quarter 4.</p>
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#### Strategic aim 4: Ensuring safe communities

##### What is currently being done?

- The Daventry District and South Northamptonshire Community Safety Partnership is working in partnership with other agencies to create an even safer environment and take action to tackle crime and disorder within the district
- The Partnership runs a number of joint action groups where agencies work in partnership to tackle problem areas and individuals
- The Community Safety Partnership holds surgeries and events to educate and inform residents about the extent of crime and the likelihood of becoming a victim
- We are connecting with businesses in the rural parts of Daventry District and South Northamptonshire via our Rural Forum
- Planning applications are referred to the Police Crime Prevention Design Advisor to assist in designing out opportunities to commit crime in the built environment
- Encouraging people to go out and socialise by providing and promoting suitable activities
- Encouraging intergenerational socialising, working in partnership with schools and youth organisations
- Existing provision for the District includes sponsored PCSOs dedicated to an area: Police are continuing to seek further recruitment within this area

What else could be done?	By whom?	By when?	Resources	Risks	Status (R A G)	Comments/Update
4.1 DDC and DDF to continue partnership and developing of intergenerational projects to combat mutual fears and distrust between the generations	DDC/DDF local schools/Police/ Youth clubs	Annual	Officer time  Venue hire and professional fees set aside	Gathering enough people to engage with project	G	Existing and forthcoming projects: DDF public forum events, Daventry Arts Festival 2017, Well for Life Roadshows partnership working between DDC, Northants ACRE and First for Wellbeing, Daventry Family Cinema Day 2017, Easter & MOP Fair 2017, Wicked Wednesday summer activities sessions 2017, Fitfest/Womens Tour events 2017. Working with the Community Partnership Scheme the DDF Christmas Campaign 2017 was very successful and donations were distributed to Women's Aid and Northamptonshire Domestic Abuse Service. Continue to work with current partners for 2018.
4.2 DDC and partners to continually provide activities and events to promote sustained safe and active lifestyles and promote crime prevention awareness	DDC/DDF/SLM	Ongoing	Officer & Volunteer time, Venue Hire/Country Park	Risk of injury due to increased levels of physical activity	G	Promoting regular Health Walks, Cyclefest 2017, over 60's discounted swimming, over 60's discounted gym memberships and exercise classes, Christmas Tea Dance 2017, DDF Public Forum Events throughout 2016/17, Daventry Family Cinema Day July 2017. Daventry Arts Festival June 2017, St Georges Day Parade, Heritage Open Days, Remembrance Sunday Parade 2017, Fitfest/Womens Tour events 2017. DDF Falls Prevention event in partnership with NCC March 2017. Promotion of the Young Citizens Scheme and cross team working partnership with the Community Safety Partnership. Continue to work with current partners for 2018.



**Strategic aim 5: Reducing the impact of social isolation and loneliness**

**What is currently being done?**

- DDC officers conducting a desktop exercise, resident surveys and participatory appraisal workshops aimed to identify scale/extent of social isolation and loneliness
- Understanding the impact on all residents physically, emotionally and supporting those in a carers role
- Identifying and signposting local services/initiatives/community groups throughout the district
- Making recommendations from project consultation aiming to reach out to the most isolated and vulnerable older residents within the district and to help identify and breakdown barriers that cause such distress
- Using data and information findings to influence health and social care commissioners
- Continuing dialogue with DDF and older people in general to identify needs and develop new services or promote existing services
- Working with partners including local parish councils, the Local Strategic Partnership and The Daventry & District Forum, Care & Repair and local voluntary organisations to implement specified schemes

What else could be done?	By whom?	By when?	Resources	Risks	Status	Comments/Update
5.1 Continue to identify scale/extent of social isolation and loneliness	DDC Community Projects Officer/Partnerships & Policy Officer	Ongoing	Officer time	Negligible	G	DDC & LSP to continue with research and to seek best practice to reduce the impact of social isolation and loneliness. DDC is working in partnership with Northants Acre to establish and set up Good Neighbour Schemes throughout the district. DDC is working in partnership with Northants Acre to establish and set up Good Neighbour Schemes throughout the district, Moulton is the first scheme to be set up with funding from DDC, the Community Connector is based at the new community centre, and has set up a database for over 60's activities and support groups and set up a succesful well attended weekly board game and cards event at the centre. Crick has become the second village to set up the scheme, currently in progress of setting up a committee. Update for quarter 4, Creaton, Futures Housing, and Kilsby have confirmed they will set up a scheme.

5.2 DDC, LSP and DDF to work with partners and local voluntary organisations to implement community led initiatives and specified schemes	DDC Community Projects Officer/Partnerships & Policy Officer	Ongoing	Officer time	Initial set up and long term sustainability	G	Analysis of Ageing Well Consultation carried out in June 2016 sought to implement community led initiatives and potential schemes to be actioned accordingly with solutions coming from the volunteering sector. DDC is working in partnership with Northants Acre to establish and set up Good Neighbour Schemes throughout the district. Moulton's Good Neighbour Scheme is continuing to be successful, Crick has become the second village to set up the scheme, currently in progress of setting up a committee. Update for quarter 4, Creaton, Futures Housing and Kilsby have confirmed they will set up a scheme. The Good Neighbour Schemes now have a direct link in with DACT Travel Clubs and Happy @ Home scheme.
5.3 Provision of gardening services and home help to be encouraged and developed further	DDC Community Projects Officer/Partnerships & Policy Officer	Ongoing	Officer time	Long term sustainability	G	DDC & LSP to investigate alternative sources for service provision for gardening services and home help initiatives. DDC is working in partnership with Northants Acre to establish and set up Good Neighbour Schemes throughout the district. The Clean & Green is an environmental pilot project offering supported volunteering opportunities. It is funded by DDC and Northamptonshire Community Foundation until the end of February 2018, and co-ordinated by Angelina Farrant 18 hours a week.

5.4 Rural Community Transport for social activities to be promoted, encouraged and developed further	DDC Community Projects Officer/Partnerships & Policy Officer	Ongoing	Officer time	Long term sustainability	G	DDC & LSP to investigate current and alternative sources for service provision of community car share schemes. DDC is working in partnership with Northants Acre to establish and set up Good Neighbour Schemes throughout the district, potential scheme in Braunston to revitalise the existing local car scheme. Promotion of existing schemes i.e. DACT through the DDF platform. The Good Neighbour Schemes now have a direct link in with DACT Travel Clubs and Happy @ Home scheme.
5.5 Awareness and promotion of existing welfare advice/groups and activities	DDC Community Projects Officer/Partnerships & Policy Officer	Ongoing	Officer time	Long term sustainability	G	DDC & LSP to support and promote DDC's Debt and Liason welfare advice and other local community groups and activities throughout the district, including Citizens Advice Daventry and District. Representation at DDF public forum events, Well for Life Roadshows (partnership working between DDC, Northants ACRE and First for Wellbeing).

**Strategic aim 6: Providing an effective information flow of services and benefits through supporting and maintaining DDF**

**What is currently being done?**

- DDC continues to support information and advice organisations (e.g. Advice Daventry) via continued revenue grants
- DDC supports DDF with officer time, accommodation and media/marketing services
- DDF continues to liaise with the Northants 50+ Network and other agencies providing useful information to older people on issues that are important through all formats, quarterly public forum events, quarterly newsletter to over 700 members, and the DDF web page
- All DDF publicity materials undergo a 'plain English' check by the Council's Communications service
- DDF is supported by DDC and is consulted by a variety of service providers when reviewing/developing services and strategies
- DDC and NCC both have an older persons champion at Member level
- DDC and DDF continues to work together in partnership with local community and voluntary groups to promote and share services in events held at Daventry Community Café
- DDC and DDF continues to share information to DWP Local Services Guide

What else could be done?	By whom?	By when?	Resources	Risks	Status (R A G)	Comments/Update
6.1 DDC and DDF to continue to sign post & disseminate information to older people throughout the district through all media platforms including DDF's quarterly forum meetings, newsletters and webpage	DDC/DDF	Ongoing	Officer & Committee time	Risk of not having enough committee members & volunteers to put on free informative events, produce quarterly newsletters and updating webpage	G	DDC & DDF continue to maintain the 'Older People's' web page with regular updates and development to provide valuable signposting to all statutory bodies, local organisations/groups promoting forthcoming events/activities etc. Sustaining a voice for older people living within the district for 2017/18. Information on forthcoming DDF public forum events and committee meetings. SLM Health Walks leaflet, regular contacts and articles updated monthly. This is still being fully utilised as of September 2017. DDF new promotional leaflet launched in 2017 to gain extra membership throughout the district, currently have 741 members. New smart meter project with DDC and NEA to link in with DDF to provide information to members. DDF will also be linking in with the LSP Housing Needs Project.
6.2 DDC to support the development of DDF's social media presence	DDC/DDF	Ongoing	Officer time	Negligible	G	DDF will review the need for a social media presence in 2018. DDC to continue promotion of DDF events and activities through the communication and marketing team's Love Daventry platform with updates and provision of valuable signposting to all statutory bodies, local organisations and groups.

6.3 To continue supporting and promoting existing awards schemes locally and nationally that recognise achievements of individuals/groups working with and for older people	DDC/DDF	Ongoing	Officer time	Negligible if 'piggy-backing' onto existing awards schemes	G	DDF & DDC to promote existing award schemes locally and nationally electronically and through the DDF newsletter, such as Northamptonshire's Heart of the Community Awards.
6.4 To promote DDF further in the daventry district rural areas	DDC/DDF	Ongoing	Officer time	Negligible	G	DDC and DDF extending public forum events in the rural areas of the district; Moulton Falls Prevention and Woodford Halse public forum events. Well for Life Roadshows in Ravensthorpe, Everdon and Moulton of which funding from Futures Housing was received by DDF to help in accommodating the partnership working with Northants ACRE and First for Wellbeing. Update for quarter 4, to look into holding a village public forum event towards the end of 2018. DDF has applied for Tesco's Bag for life grant finding scheme, outcome in July 2018.

**Strategic aim 7: Educating, preventing and increasing awareness of all mental health issues and understanding how conditions such as Dementia affect people's lives**

**What is currently being done?**

- Increasing independent and supported living options for older people with mental health problems
- DDF continues to provide information, advocacy services and signposts older residents to preventive activities, networks, and encouraging them to take advantage of these
- DDC is a Dementia Friendly Organisation and staff are given the opportunity to become Dementia Friends

What else could be done?	By whom?	By when?	Resources	Risks	Status (R A G)	Comments/Update
7.1 To promote positive mental health	DDC/DDF	Ongoing	Officer & Committee time	Negligible	G	To promote and support local mental health organisations where possible through DDC and DDF platforms, this is still being utilised January 2018 with promotion of Daventry MIND and The Daventry & District Memory Café. Cross team partnership working with the Annual memory walk at Daventry Country Park 2017 seen DDC staff take part, with potential public taking part in future walks. Promotion of Learn2b free courses to improve and promote positive Mental Health and Wellbeing.
7.2 Education and prevention agenda that's relevant to all mental health issues	DDC/DDF	Ongoing	Officer time	Negligible	G	To support and promote information from local mental health organisations in the education and prevention of all mental health issues. DDC is working in partnership with Northants Acre to establish and set up Good Neighbour Schemes throughout the district, linking in with MIND to encourage further local peer support groups.
7.3 Working towards the district becoming a dementia-friendly community and partnership working with local businesses to encourage further social inclusion	DDC	Ongoing	Officer time	Negligible	G	Following on from DDC becoming Dementia Friendly and providing staff with the opportunity to become Dementia Friends, this now sits within the Wellbeing Workforce Charter team who will look into the roll out of creating Dementia Friendly Communities to staff and local businesses and community groups in the future.