

BUSINESS RECYCLING AND WASTE SERVICES COMMITMENT

Businesses and councils are working together to increase levels of recycling, and this has diverted significant amounts of waste from landfill. This has resulted in huge long-term environmental and financial benefits.

This commitment explains that, if you choose us to provide your waste and recycling services, we will continue to build on this success by:

- offering recycling and waste services that provide value for money and consider the needs of your business;
- helping you manage your waste, and identify and access recycling and waste-management services appropriate for your business; and
- valuing your feedback and ideas for improving our services.

We are committed to making recycling easy

If you choose us to provide your waste and recycling services, you can expect the following.

1	Reliable and regular collections	
2	A collection service tailored to meet the needs of your business	
3	Clear information about our recycling service	
4	Support you to recycle your waste	
5	Contracts managed by following the principles of best practice	
6	Reasonable and clear fees	

We are committed to helping you with your responsibilities in managing waste

Businesses that produce waste have a legal responsibility to get rid of it correctly. If you choose us to provide your waste and recycling services, you can expect the following:

7	Guidance on your responsibilities for managing waste	
8	A directory of local waste and recycling services	
9	Help with donating unwanted items for reuse or buying quality second-hand products	
10	A sensible approach to enforcement	

We are committed to listening

Your feedback and ideas on improving our service are important to us. If you choose us to provide your waste and recycling services, you can expect the following.

11	Easy ways to give us your feedback	
12	A commitment to continuous improvement	

Signed Date

Name

Position